

## Environmental & Sustainability Policy Statement

At Tower Cold Chain we consider the environmental aspects of our activities and services to be vitally important both locally, nationally and internationally.

We ensure our temperature-controlled systems are robust, reliable and reusable.

It is our intention to convey this principle to all of our employees, contractors, customers and suppliers.

To support this, we have implemented an Environmental Management System (EMS) aligned to the requirements of the International standard ISO 14001:2015.

Our sustainability objectives are:

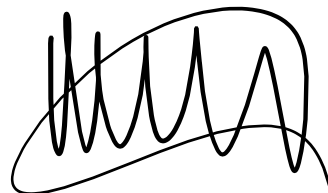
- Comply with all environmental legislation, measured through an annual legal compliance audit, whereby zero breaches are found.
- Comply with the requirements customer standards where applicable, to meet our environmental obligations.
- Ensure environmental issues are considered in planning our business and managing our operations.
- Prevent pollution of the environment by having procedures in place to deal with environmental incidents.
- Zero % of containers end up in landfill at the end of their life, because of robust procedures in place to reuse or transform parts.
- Pass our annual ISO14001 audit with zero non-conformances.
- Provide the necessary training and guidance to our employees and other workers to ensure they are fully aware of our environmental policy, our environmental objectives and targets and are able to contribute towards these commitments.
- Ensure effective relationships are maintained with industry partners, regulatory bodies, and other interested parties.
- Examine our use of resources, utilities, equipment, and materials, seeking to minimise their use, and recycle waste whenever practicable and to use products from sustainable sources.
- Use suppliers who are prepared to comply with our environmental requirements and record their commitment to comply with our sustainable policies.
- As and when needed, engage leading experts in sustainability reporting and consulting to actively work towards achieving carbon neutrality.
- Inform our stakeholders of progress on ESG through a report, at least every 3 years.

As a minimum, we will review this policy annually to ensure its ongoing suitability and, when there are key changes (e.g. customer, legislative, operational requirements etc.).

Our Policy will be communicated to all individuals working for, or on behalf of, the company and will be included in our Induction training. It is available to our employees via our company electronic systems.

It will be provided to our supply chain as appropriate and is available to all interested parties upon request.

Niall Balfour  
Chief Executive Officer



Date: 3 September 2024

This is a representation of an electronic record that was signed electronically and this page is the manifestation of the electronic signatures.

## Signatory Table

Action Name	User Name	Title	Signature Date
Approve	Marloes Wanrooij	Regional Operations Manager EMEA	03-Sep-2024 14:22

\* Dates are displayed according to the system time zone: (GMT+01:00) British Summer Time (Europe/London)